



IN CASE OF

EMERGENCY

THESE INSTRUCTIONS

COULD SAVE YOUR LIFE

Emporio Mexico City follows all safety and security rules and complies with basic standards such as: CCTV security system in public areas, smoke detectors, fire alarms, fire extinguishers on every floor, back-up power generator, signage, and emergency exit maps located on the back of the main door in every room.

What to do in case of an

EARTHQUAKE

1. Upon arrival, locate emergency safety routes and exits.
2. Stay calm and help those around you do the same.
3. Move toward previously identified safe spaces. If necessary, sit down, cover your head with both hands, bringing your head down to your knees.
4. If you are on the ground floor and believe you can get out quickly with taking risks, quietly and calmly do so. Do not run to the safety area.
5. Should you be located far from an exit or on an upper floor, do not attempt to exit. Find the safest places, such as underneath the door frame, next to columns, at the corners formed by solid walls, or underneath a desk or table. Cover your head with both hands, bringing your head down to your knees.
6. Do not use lifts or elevators.
7. Keep away from objects that could fall, shift, or break.

What to do in case of a **FIRE**

1. Keep calm.
2. If a fire should break out in your room, immediately report it to the operator. Call the Express Line at extension 2001.
3. Remain calm, walk, and keep to yourself so as not to contribute to widespread panic. Sometimes chaos and collective psychosis result in more deaths than the emergency itself.
4. Find the nearest fire extinguisher and use it to put out the fire. If you do not know how to use a fire extinguisher, find somebody to help you.
5. If that's you, use the extinguisher to put out the fire. If you have any doubts, leave the room, close the door, and call for help.
6. Do not use water to combat an electrical fire.
7. In order to prevent the fire from spreading, close the doors and windows, unless they are your only escape route.

What to do in case of a **FIRE**

8. If the door is your only exit, check that the handle is not hot to the touch. If it is hot to the touch, it's very likely that there's fire on the other side. Do not open it.
9. If the fire is blocking the exits, keep calm. Head to the safest place. Wait for help.
10. If there's smoke, duck down and crawl. Cover your nose and mouth with a wet cloth.
11. If your clothes catch fire, keep calm. Drop down on the floor and slowly roll. If possible, use a sheet or cloth to cover yourself and put out the fire.
12. Don't waste time gathering personal items.
13. Never use lifts or elevators during a fire.
14. In case of evacuation, follow the instructions of specialized personnel.
15. Help children, the elderly, and persons with different abilities to exit.
16. Keep in mind that panic is your worst enemy.