



SERVICES FROM YOUR ROOM

HOUSEKEEPING

Our housekeeping department will gladly provide you, on request, with extra pillows, blankets, towels, water, or anything else as regards the comfort of your room.

If you should need any of the following personal articles or toiletries: shaving cream, disposable razor, toothpaste, toothbrush, sewing kit, just call us and it will be sent up to your room immediately, completely free of charge.

BELL BOY

Should you need to store your baggage or need help in carrying it, we are at your service.

BUSINESS CENTER

Bearing in mind the needs of men and women executives visiting us for business purposes, the hotel Emporio Mexico City created its exclusive business center, which provides the highly professional services and personal attention you need.

It is located in the hotel lobby, with access to the 24 hours, Monday to Sunday.

Facilities:

- Printing and photocopying
- Scanning service
- Internet of high speed
- Meeting rooms

POWER OUTLET VOLTAGE

The power outlet voltage in Mexico and in our hotel it is 110/125 volts at 60 cycles. We have adapters for type plugs European and converters.

CURRENCY EXCHANGE

According to federal law, we do not offer the service of currency exchange, please come to reception and we will gladly tell you where you can have this service.

PERSONAL CHECKS

We do not accept accepted personal checks.

WAKE UP CALL

If required the wake-up service, dialing extension 2001.

PARKING

Service available 24 hours a day. It is located in Atenas street. The valet parking is responsible for taking and bringing your car as many times as required.

By hotel regulations we do not responsible for objects left inside of your vehicle if it was not registered at time of your arrival.

EXPRESS CHECK OUT

To avoid delays upon paying your bill, we recommend that you close out your account the night before your departure, unless you are going to need to charge something else later.

MANAGER ON DUTY

To make your stay more comfortable and in case you might need assistance or have some special need, we have a manager on duty 24 hours a day, 7 days a week, whom you can contact by dialing 2020 or 2040 on your hotel phone.

VALUABLES

For the comfort of our guests., there are safe deposit boxes in the room. If you need assistance. just call extension 2001.

LOST AND FOUND

If you have left or lost something in our hotel, contact us to report it, we will be glad to help you.

ICE

If you require ice, just dialing 2000, we will gladly provide it for you.

COFFEE KIT

Every room has a Coffee Kit and the first one is complimentary. Should you need more coffee, just dial 2000 on your hotel phone. There is an extra charge for each additional kit.

DRY-CLEANING & LAUNDRY

Operating hours are 08:00 to 11:00 hours for same-day service delivered after 20:00 hours. Fill out the list and place the garments in the plastic bag provided. to request the service, dial extension 2000. There is service every day, except Sundays and official holidays.

SMOKING FEE

The hotel facilities are 100% tobacco and/or smoke free, so THE GUEST and the companions must refrain from smoking or inhaling any product or substance in them, including in the room(s) that have been assigned. In the event that THE GUEST or the companions contravene what is mentioned before, he/they must make the payment of a penalty fee in the amount of \$3,000.00 (three thousand pesos 00/100 National Currency) or 150USD (one hundred and fifty dollars taxes included).

MEDICAL AND EMERGENCY SERVICES.

Our hotel does not have a resident physician but we can summon a doctor for you at any time, 24/7, by just dialing 2000 or 2001 on your hotel phone. These services are not complimentary and any fees must be paid by the guest, directly to the attending physician.

Service provided by a third party.

CHECK OUT

The check-out time is 12:00 pm. The guest shall have a tolerance period of 60 minutes for check-out.