

Surrounding areas

Travel agencies

Recommendations are available at the hotel's hospitality desk or just dial extension "0" on your hotel phone.

Best Day Travel

Bonampak Ave. 7, sm. 10, mza. 2, lote 7, Malecón,
Cancún, 77500
T: (998) 881 1352 / 881 1300
bestday.com

American Express

Tulum Ave. 208, sm. 4, Cancún, 77500
T: (998) 881 4068 / 67 / 55 / 71 // 881 4050 // 881 4035

Amstar dmc México

Palenque Ave. mza. 5, lotes 1, 2,3 y 4, sm. 29, 2nd floor,
Cancún, 77508
T: (998) 881 9550
amstarmexico.com

Hotelbeds

Tulum Ave. 286, sm. 8, mza. 2, lote 1, Calle Celarain and Pioneros Ave.
Cancún, 77500
T: (998) 881 7500
hotelbeds.com

Cancún International Airport

Terminal 1

Aerocaribe / AeroCozumel

Coba Ave. 5, Smza. 4, Cancún,
77500
T: (998) 884 2000 /
Airport: (998) 886 0162

Aerotucán

(Cancún-Cozumel-Cancún)
Kukulcán Blvd. Km 7.2, Poktapok
Green 16, Suite 405, Cancún,
77500
T: (998) 883 06000
aerotucan.com.mx

Aeroméxico

Coba Ave. 80 Smza. 3, Cancún,
77500
T: (998) 884 1186 /
Airport: (998) 886 0018 / 0003
Terminal 1 and 2

Terminal 2

Interjet

Inside the International Airport,
Cancún, 77500
T: (722) 273 5271
interjet.com.mx

JetBlue

jetblue.com

Magnicharters

Nader Ave. 93, Smza. 3, Cancún,
77500
T: (998) 884 0600

Volaris

Inside the International Airport,
Cancún, 77500
T: (551) 102 8000
volaris.com.mx

VivaAerobus

Inside the International Airport,
Cancún, 77500
T: (818) 215 0150
vivaaerobus.com

WestJet Airlines

westjet.com

Terminal 3

Air Europa

Tulum Ave. at the corner of Brisa
Hotel Oasis América,
Cancún, 77500
T: (998) 898 2250 / 2254

American Airlines

Plaza Hollywood Mall, Cancún,
77500
T: (998) 887 3187 / 5517 /
Airport: (998) 887 0129

Continental Airlines

Inside the International Airport,
Cancún, 77500
T: (998) 886 0169 /
Luggage: (998) 886 0040

Delta Airlines

Inside the International Airport,
Cancún, 77500
T: 01 (800) 902 2100 /
EE.UU.: 1800 221 1212

Iberia Airlines

Inside the International Airport,
Cancún, 77500
T: (998) 886 0158 / 0244

United Airlines

Inside the International Airport,
Cancún, 77500
T: 01 (800) 003 0777 /
EE.UU.: 1800 538 2929

Public buses

Public buses depart from the airport regularly. The buses go directly from Cancun International Airport to the Cancun and Playa del Carmen bus stations. They DO NOT make stops.

The buses primarily serve employees and those who have a way to get to their final destination from the bus station. Remember: The public buses go from the airport to the bus station. If you need to get to your hotel, this service is not recommended.

Travel time:

Cancun – 35 minutes
Playa del Carmen – 65 minutes

In an effort to enhance service for your arrival at Cancun's airport, you can now get your bus tickets online. You can only reserve service from the airport to the bus stations. By making an online reservation you'll be guaranteed a seat and a representative will be made available to meet you outside your arrival terminal at the airport in order to guide you to the closest bus stop.

Toll free line U.S. and Canada 1 888 414 0017

Toll free line Mexico 01800 822 7116

Direct line: (998) 848 0333

Bancos

Banorte

Cancún, Quintana Roo
Suc. 3300: Tulum Ave. 214, sm. 4
T: (998) 887 6935 / 36 / 37 / 38

Banamex

Cancún, Quintana Roo
Suc. 612: Xel-Ha Ave. 41, sm. 27, mz. 17, at the corner of Erizo
T: (998) 884 5138 / 5037

BBVA Bancomer

Cancún, Quintana Roo
Kukulcán Blvd. Km 8.5, loc. 3, El Paríen shopping center, between the
Convention Center and the Hotel Zone
T: (998) 883 0961

HSBC

Cancún, Quintana Roo
Suc. 378: Tulum Ave. 186, at the corner of Lluvia, sm. 4, mz. 18, lt. 3 y 6.
T: (998) 881 4101 / 04 / 03 (fax)

Santander

Cancún, Quintana Roo
Kukulcán Blvd. Km 13, Comercial Zone IV, Hotel Zone,
Plaza Kukulcán, loc. 4 to 9.
T: (998) 885 2491-94

Scotiabank

Cancún, Quintana Roo
López Portillo Ave. 550, mz. 61, Col. Centro.
T: (998) 887 5920 o 21

Shopping Centers

La Isla

A beautiful, modern shopping center with open air spaces, bridges, an indoor river, and decorative fountains. Located in Cancun's hotel zone next to Lake Nichupté, the location is perfect for taking in the sunset while enjoying a coffee or your favorite drink. Exclusive shops and a wide variety of restaurants and stores for a great afternoon of shopping.

Plaza Kukulkán

This fully air-conditioned mall is perfect for the hottest times of the day. Shops of the most exclusive brands, restaurants, and a fast food area on the second floor offering spectacular views of the lake. Great for taking in the sunset. Located Cancun's hotel zone. Ample parking.

Plaza Caracol

Located in Punta Cancún. This air-conditioned mall has a variety of fine jewelry stores as well as franchises of well-known brands and excellent restaurants.

Plaza Las Américas

A favorite of locals, here there are extensive air-conditioned areas. Families come here to meet up and relax with some shopping and dining at one of the several restaurants and cafés. It has top of the line movie theaters, rides, and entertainment options for the littlest tykes. There are large department stores and luxury brand shops, and a fast food area with a variety of offerings.

“Coral Negro” Handicrafts Market

Small market specializing in Mexican and regional handicrafts. There are just a few stands in wide spaces, with merchandise also in the walkways. Prices tend to be higher than average, but haggling is acceptable to reach a price that suits you.

Churches

The Cathedral

Cancún, Quintana Roo
Ixcun Ave., lote 1, la Costa Ave. and Puertos Ave.
T: (998) 884 8176

Cristo Rey

Cancún, Quintana Roo
Margaritas 15 esquina Tulipanes Supermanzana 22
T: (998) 884 0513

Capilla Universidad La Salle

Cancún, Quintana Roo
Cancún-Airport Blvd. Km 11.5, reg. 550, mz. 01, lt. 01
T: (998) 886 2201

Cuasi parroquia María Auxiliadora

Cancún, Quintana Roo
Bonampak Ave 91, between Barracuda and Cazón
T: (998) 883 9512

Iglesia de La Sagrada Familia

Cancún, Quintana Roo
Bacalar street s/n, Coba Ave, Parque Central, sm. 30,
between Palenque and La Costa
T: (998) 884 6864

Tourist information

Ministry of tourism: (998) 892 4825

PROFECO (Federal Consumer Protection Office): (998) 887 6497

Hospitals 24 hrs

Amerimed

Plaza Las Américas,
Downtown
T: (998) 881 3400

Total Assit

Claveles 5, Downtown
T: (998) 884 1092 / 8082

Hospital Americano

Viento 15, Downtown
T: (998) 884 6133

AMAT Hospital

Nader 13, Downtown
T: (998) 887 4422

Hospiten

Bonampak, Downtown
T: (998) 881 3700

Galenia

Luis Donaldo Colosio Blvd.,
Downtown
T: (998) 891 5200

A short distance away

Cancun is one of the world's most popular tourist destinations because of its grand diversity and ability to please everyone with its great fashion and shopping, ecological tours for the more adventurous, fabulous bars and restaurants, world class golf and so much more. Add to this the surrounding treasures of this outstanding resort, such as the nearby islands of Holbox, Isla Mujeres, Isla Contoy and the seaside fishing village of Puerto Morelos each with its own charm and beauty and unique personality. Together they are known as Cancun and the Treasures of the Caribbean.

Isla Holbox

Holbox is an island located northwest of Cancun. It is perfect for those seeking the calm tranquility of a fisherman's village in a paradise setting. Here you can truly enjoy the simple things in life and take time to bond with nature. It is about 2 hours drive from Cancun to the town of Chiquilá, where you can take the ferry to Isla Holbox, or you can go by boat from Punta Sam.

Isla Contoy

The island of Contoy is home to hundreds of different species of fish and types of birds. Because the island is free of predators, its environment provides the ideal setting for the reproduction of these beautiful birds. Contoy is also home to Boca Iglesia, a community of only 26 inhabitants, only accessible via seaport.

Cozumel

Cozumel is an island near Cancun and the largest in the Mexican Caribbean. Cozumel is known around the world for its coral reefs and water sports such as scuba diving, snorkeling and deep-sea fishing. It has the second largest barrier reef in the world thus making it the perfect destination for diving enthusiasts who go to enjoy the warm turquoise crystal clear waters and its spectacular reef where you will find the very rare black coral and other breathtaking marine life.

Isla Mujeres

Isla Mujeres is a small and beautiful island located just a short 20 minute ferry ride away from Cancun. It is only 500 meters wide and 7.5 km long and is a Caribbean paradise frequented by the more laid back traveler and diving enthusiasts. You also get many vacationers coming over from Cancun to spend a day or two on the island.

Puerto Morelos

Puerto Morelos is a friendly, laid-back fishing village located only 35 km from Cancun. The bohemian, tranquil atmosphere attracts people from all over the world, many of whom have chosen to make it their home. You'll be seduced by its natural beauty and charm, which will transport you a million miles away from the glitz and glamor of Cancun.

Places of Interest

Tulum and Xel-Há

The spectacular Mayan city of Tulum has incredible views against the turquoise waters of the Caribbean Sea. After visiting Tulum you can stop at Xel-Há, a series of interconnected cenotes, or sinkholes, and freshwater and saltwater coves creating a snorkeler's paradise.

Chichén Itzá

The ancient capital of the Itza-Maya people was declared a World Heritage Site in 1988 and was recently chosen as one of the seven new Wonders of the World. Chichén Itzá days of worldwide glory from 800 to 1150 A.D., when it controlled the entire Yucatán peninsula.

Cobá

One of the biggest, most important archeological sites in the Mayan world. Several excursions are available to Cobá.

Isla Mujeres

All aboard for the crossing to one of the islands with all the charm of the Caribbean. Just 45 minutes from Cancun, Isla Mujeres offers a variety of activities including snorkeling, swimming with dolphins, shopping in the quaint town, to name a few.

Cozumel

The sacred island of Ixchel, the Mayan goddess of fertility, birth, and weaving, was also an important commercial center in ancient times. Points of interest include the capital, San Miguel – a shopper's paradise, Chankanaab and Punta Sur parks, and San Gervasio, the largest archeological site on the island.

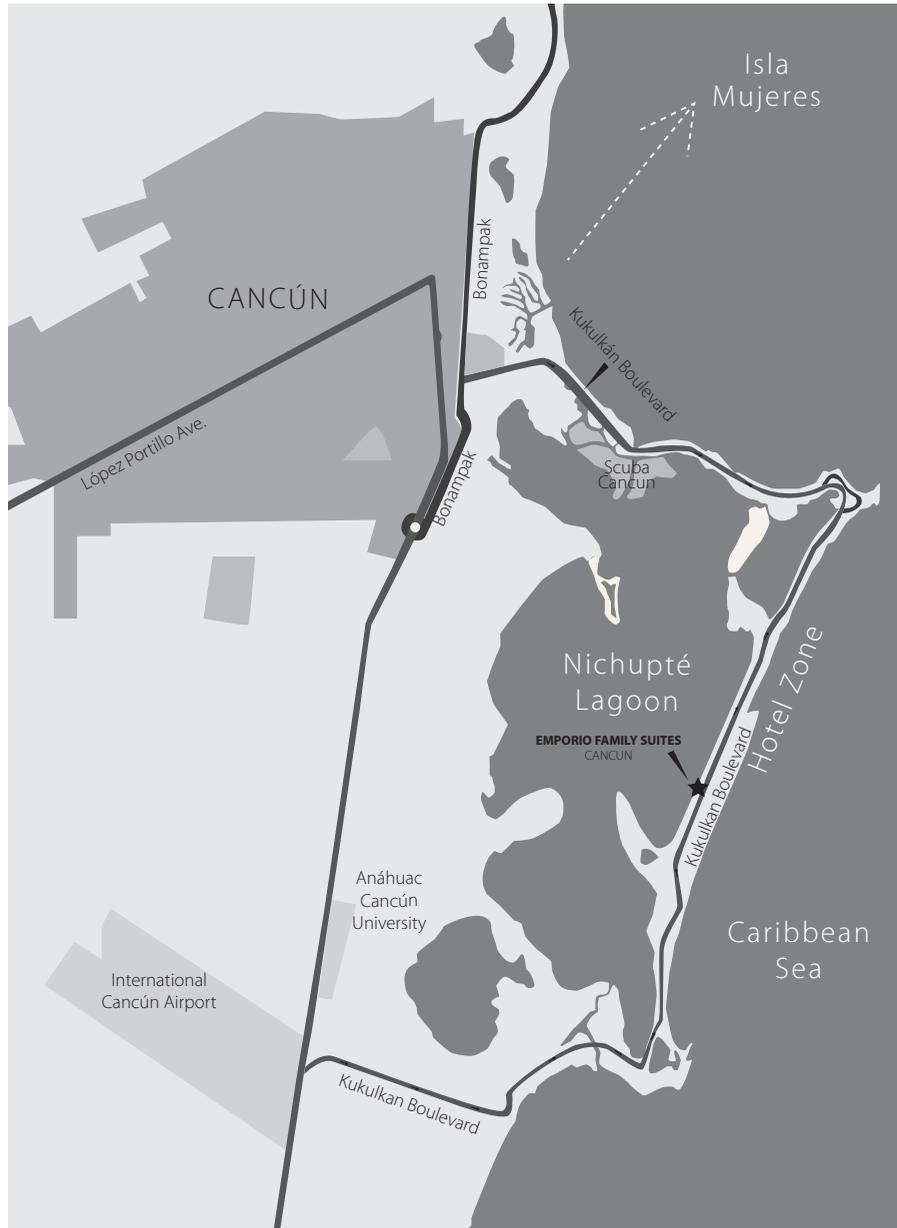
Xcaret

This ecological park is just 10 minutes from Playa del Carmen. It's a great place for spending a wonderful time with family. Here you can swim with dolphins, snorkel, go horseback riding, and scuba dive, and much more.

Xplor

Grupo Xcaret's newest theme park offers four types of adventure: a zipline through the jungle, swimming in stalactite-filled caves, paddling in an underground river, and an ATV ride through the jungle.

Location map



Emporio Family Suites Cancún: Kukulcán Blvd., Gucumatz return, Km 17, Lote 49, 2nd phase, Hotel zone. Cancún, Quintana Roo, 77500.