

## EMPORIO ACAPULCO

### DESTINATION

Acapulco is one of the most popular and favorite beach destinations in Mexico, thanks to its captivating natural environment, delicious weather, vast culinary offerings, vibrant nightlife, countless outdoor activities, water parks and shopping centers.

### DESCRIPTION

Family friendly beachfront resort with a prime location just opposite the Galerías Diana Shopping Center, 30 minutes from Acapulco's International Airport and 10 minutes from the Convention Center. With a contemporary architectural style, a private beach, lush gardens and home of the bay's biggest swimming pool, you will discover that our hotel offers first-rate facilities and a wide range of services that make our guests want to stay forever

### ACCOMMODATIONS

422 guest rooms and suites with panoramic views overlooking the grandiose Pacific Ocean. All rooms feature balconies, and your choice of two double beds or one king size bed.

#### ➤ SUPERIOR ROOM

355 square feet  
Balcony with pool and partial ocean view  
1 King Size bed or 2 double beds *\*Subject to availability*  
Desk  
Free-wired Internet access.  
In-room Wi-Fi at extra cost  
Safe-box  
Plasma TV  
Coffee maker  
Minibar  
Iron and ironing board  
Private bathroom with bathtub/shower and free toiletries.  
Hairdryer  
Connecting rooms *\*Subject to availability*

#### ➤ PRIVILEGE ROOM CLUB

395 square feet  
Rooms located on the Top floors of the Hotel  
Balcony with ocean view  
Same features / amenities than Superior Room



Includes continental breakfast and afternoon cocktail with hors d'oeuvres & house-drinks

➤ JUNIOR SUITE

441 square feet

Balcony with ocean view

Same features / amenities than Superior Room

Includes continental breakfast and afternoon cocktail with hors d'oeuvres & house-drinks

**AMENITIES & RECREATION**

3 outdoor swimming pools and a children's pool

Kids club \$

Fitness Center

SPA \$

Hair Salon \$

Free Wi-Fi in guest rooms and some public areas

Premium Wi-Fi available with extra cost

ATM & Currency Exchange (into Mexican pesos only)

Dry cleaning and laundry services \$

Car rental \$

Boutique & Tobacco shop \$

Off-site medical services available 24 hours \$

Watersports, championship golf course and other off-site activities nearby at additional cost.

Self-parking and valet parking available at extra cost

**RESTAURANTS & BARS:**

Three Restaurants and two Bars offering Mexican & International Cuisine, Seafood specialties, BBQ Grills and much more

- Condimento Restaurant (3-meal buffet with assisted service)
- Sunset Lounge, international cuisine & Mexican specialties
- Beach Restaurant, palate fresh seafood specialties
- Room Service 24 hrs

**MEETING SPACE**

8 meeting rooms and several outdoor venues for up to 600 people.

***Due to COVID-19, some amenities and services might be unavailable or adapted. For detailed information, please contact the Hotel.***

### **SEMI ALL-INCLUSIVE PLAN**

Besides offering Room only and Bed & breakfast plans, the Hotel offers a semi-all-inclusive plan.

Includes:

- a) Room accommodation.
- b) Breakfast, lunch and dinner (buffet (assisted service) or a la carte All-inclusive menu) at Condimento Restaurant. Room Service not included
- c) Snacks by the pool area (no seafood snacks included).
- d) Bottle of water available in room and restaurants.
- e) 2 complimentary dinners at Sunset restaurant for every 7 night stays (Daily menu or A la carte all-inclusive menu). A supplement might apply in some dishes of the menu
- f) Unlimited consumption of domestic brand alcoholic beverages (including draft beer) from 11:00 AM to 11:00 PM. Beverages are also included by the beach palapas area. Does not include premium brands, drinks or wine by the bottle.
- g) Free Wi-Fi internet in all rooms and public areas.
- h) Fitness center.
- i) Rent of beach palapas with additional cost (Subject to availability, daily reservation required).

### **OUR COMMITMENT TO CLEANLINESS**

To ensure a clean environment for both our guests and team members, the hotel partnered with PREVERISK, a global leader in hotel consulting certifications in COVID-19 preventive protocols for disinfection, hygiene and general sanitation (Hygiene Response Certificate).

- ✓ **UPON ARRIVAL**
  - Cleaning and disinfecting luggage of incoming guests.
  - Temperature checks for arriving guest
  - Sanitizing mats for shoes
  - All team members will be equipped with mask and face shields.
  - Acrylic shields placed at the front desks.
  - Guests should complete the risk factor identification questionnaire.
  
- ✓ **CLEANING & SANITIZING**
  - Hand sanitizing stations placed in strategic locations
  - Cleaning and disinfection protocols every 2 hours for high-touch areas and points using certified by Bayer and ECOLAB sanitization products.
  
- ✓ **ROOM DISINFECTION**

All bed linens are changed and sanitized before the entry of a new guest.  
Reducing or removing non-essential high-touch items (magazines or books, etc.).  
Fogging disinfection upon departure of each guest.  
Rooms sealed to indicate guests that their room has not been accessed since being thoroughly cleaned with specialized products.

✓ **SOCIAL DISTANCING**

Furniture in public areas rearranged according to social distancing guidelines.  
Signage of safe distance in all areas of the hotels.  
Acrylic shields placed on service points to ensure protection between guests and team members.

✓ **FOOD & BEVERAGE**

Temperature Checks at all our F&B outlets entrance.  
QR code menus and /or disposable menus for our clients.  
Constant hand washing every 20 minutes by our team members.  
Daily spray sanitizing of all our food and beverage areas, restaurants and kitchens.  
All team members will be equipped with face shields and mask.

✓ **POOL, SPA & GYM**

Furniture in public areas rearranged according to social distancing guidelines.  
Washing and disinfecting procedures of saunas, steam rooms and showers after each use.  
Sanitization of equipment in Fitness Centers and Spa after each use.  
Sanitization of high-touch areas and points in Fitness Centers, Pool and Spa

✓ **TEAM MEMBERS HYGIENE**

Entry control with hygiene and prevention measures (handwashing, temperature check, use of antibacterial gel, etc.).  
Use of personal protection equipment at all times  
Training program on hygiene, prevention and preventive measures vs COVID-19.  
Frequent disinfection process in offices and workstations

Address: Av. Costera Miguel Aleman 121  
39670 Acapulco, Guerrero. Mexico

TEL: +52.744.469.0505

WhatsApp: +52.744.505.6221

[www.emporiohotels.com](http://www.emporiohotels.com)

[acapulco.reservacion@hotelesemporio.com](mailto:acapulco.reservacion@hotelesemporio.com)