



### Dear JetBlue Crew,

Welcome to the JW Marriott Los Cabos Beach Resort and Spa. As part of the JetBlue Crew, we are pleased to offer you the following amenities:

- Wifi Complementary Internet Access
  - To connect to the network please follow the next steps
    - 1. Select JW Marriott Guest
    - 2. Enter your room number
    - 3. Enter your last name
    - 4. Accept the terms
    - 5. Press connect and you will be joining to our network

**Food and Beverage Discount 25%** food & beverage discount in all F&B outlets, room service included (no separate delivery/service fee), **gift shop and mini bar excluded**.

Outlets that will offer this discount:

• Ua Culinary Artisans

Breakfast open from 7:00am until 11:00am buffet breakfast Lunch opens from 11:30am until 5:00pm a la carte service Dinner from 6:00pm until 10:00pm with a la carte service (according resorts schedule)

Nak Grill & Bar

Lunch Menu a la carte at the pool from 10:00am until 7:00pm Dinner from 6:00pm until 10:00pm with a la carte service (according resorts schedule)

Auka Deli

Open from 6:30am until 4:00pm, offers a variety of sweet bread, breakfast sandwiches, salads & variety of drinks based on IIIy coffee.

Café des Artistes

Dinner from 5:00pm until 10:00pm with a la carte service.

• P'yote Roof Bar

Open from 5:30pm until 7:00pm. Drink service only

• Kaha Bar

Lunch from 10:00am until 7:00pm menu a la carte at the pool.

• Niparaya Bar

Dinner from 4:00pm until 10:00pm menu a la carte: cold bar sushi, sashimi & tapas.

Room service

Available 24 hours.

### **Complimentary Items**

- Special Breakfast price of \$24.00usd tax included plus service.
- Special price of Nespresso coffee pots at \$1.00usd each
- Two 600ml of bottled water in guest room, additional bottles upon request.
- Domestic Mexico toll free phone calls and calls to the local SJD United operation
- Use of all swimming pools, tennis courts and fitness center.
- High speed internet access in guest rooms, public space and business center.

# Minibar

- It is not included in your room rate, any consume of this product will be charged to your bill at your check-out.
- Refrigerator The hotel does not have in the property, please advise if any special request is needed.
- Microwave The hotel does not have in the property, please advise if any special request is needed.

### **Fitness Center**

• Complimentary. Open daily 24 hours

## Beach:

• Ocean conditions vary greatly throughout the year and even within a single day, which may affect the possibility to use the ocean for recreational purposes. As you may know, we boast an ocean water pool for our guests to enjoy as an alternative.

## **International Destinations**

• No additional charge for companion sharing room with crewmember.

We are a Non-Smoking Hotel, a **\$250 USD** cleaning fee will be charged for smoking in your guest room.

## COVID-19 updates and what to expect at our hotel:

Now more than ever, we are passionate about delivering an exceptional experience and truly memorable moments throughout your stay. In response to current circumstances surrounding the COVID-19 pandemic, we have implemented a variety of new protocols and elevated practices, keeping with our high standards of cleanliness and luxury service. Allow us to introduce you to some of the measures we have implemented and what to expect at our hotel regarding changes to amenities, services, and facilities.

\*Face coverings are required in all indoor public areas.

Please note that various countries are requiring negative COVID-19 test results for passengers to re-enter to their country of origin, or final destination. For those travelers who are required by government regulations or would like to take a COVID-19 test before returning home, JW Marriott Los Cabos is able to provide antigen Tests at the hotel premises, if desired. It is important to get an appointment for the in-house testing, preferably at check-in. We may also connect you with Hospiten, a local hospital that offers PCR testing and happy to help book an appointment and transportation. As requirements can vary as to time needed for test prior to re-entry and/or specific test types, we recommend guests review the requirements of their country of origin or final destination. The safety and well-being of our guests and our associates are of paramount importance to us and our staff is ready and available to assist you.